

Pizza Hut Terms Of Use

YOUR USE OF THIS WEBSITE WWW.PIZZAHUT.CO.IN (INDIA) (THE "SITE") ARE SUBJECT TO THESE TERMS AND CONDITIONS IN ADDITION TO PRIVACY POLICY CONTAINED UNDER SEPARATE TAB ON HOME PAGE WHICH SHOULD ALSO BE READ BY YOU. PLEASE READ THIS AGREEMENT CAREFULLY BEFORE USING THIS WEBSITE. IF YOU DO NOT AGREE TO THESE TERMS AND CONDITIONS AND THE PRIVACY POLICY THEN YOU MAY NOT ACCESS THIS SITE. IF YOU DO ACCESS THIS SITE THEN IT SHALL BE DEEMED THAT YOU HAVE READ THESE TERMS AND CONDITIONS ALONG WITH PRIVACY POLICY AND ARE IN ACCEPTANCE OF THESE TERMS AND CONDITIONS.

Delivery Orders are subject to

- Your address falling in the defined delivery area of the nearest restaurant.
- The delivery address being mapped to the nearest restaurant that delivers in your area. Availability of the restaurant online.
- In case the delivery locality is not listed in the restaurant locator, delivery orders cannot be placed; however, you may choose to do Takeaway from the nearest Pizza Hut restaurant.
- Extra charges will be levied for carry bags.
- The prices are subject to change without any prior notice.

Menu

- The menu is displayed as per the availability of the menu items in the restaurant designated for your location.
- In cases where certain menu items are not listed on the menu page, the particular restaurant may not be carrying those items
- In case of non-availability of ordered product after order placement at the designated restaurant, the order will not be executed, and you would be informed of the same.
- All product images are for illustration purposes only. Actual products may vary. Company products are for immediate consumption.

Terms And Conditions For All Offers (Coupons, Deals And Bundles)

- By accepting to avail the offer, it is deemed that the user has agreed to all the terms and conditions of the offer.
- Offers cannot be clubbed with any other offer / scheme being run by the Company.
- All listed prices are exclusive of taxes.
- Only one offer is valid per order/ transaction. All offers have limited validity.
- Company offers cannot be redeemed for cash or exchanged with any other product. Offers are valid only in participating restaurants.
- Pizza Hut reserves the right to accept or reject any offer without any prior notice. It is mandatory to punch in the coupon before placing the order for its redemption.
- Any disputes related to any offer will be subject to the exclusive jurisdiction of courts of New Delhi only

Modification / Cancellation of Online Orders

- The online order once placed cannot be modified or cancelled either through the website or offline by calling the restaurant or at Call Centre.

Refunds

- In case of a late delivery of a prepaid order or in case if payment is debited but order is not placed, you can log a complaint at call centre by dialing in 18002022022. Once acknowledged, the amount will be refunded within 21 business days or next credit cycle, if paid via credit card.

30 Minutes or Free

- Order of 4 or more Pizzas qualifies as a bulk order is not eligible for service promise of '30 minutes or free'.
- Maximum Pizza Hut liability is Rs.300.
- '30 minutes or free' promise is eligible till the first barrier point (security guard/reception etc.)
- Pizza Hut reserves the right to withdraw the service promise without prior information. '30 minutes or free' promise is NOT APPLICABLE on New Year's eve, public holidays, regional festivals, and 50% OFF offer.
- The service promise may be withdrawn temporarily in view of difficult operating conditions for delivery, to be announced at the time of order taking.
- The offer is valid for home delivery only.

BOGO Offer

- Valid on medium Pan Pizzas.
- Offer may vary among different range of Pizzas.
- Offer availability depends on which city you are located in and channel: delivery or takeaway.
- The lower priced pizza will be offered free on the purchase of any 2 medium pizzas.
- The offer can be availed only on pizzas bought in multiples of two.
- This offer cannot be combined with any other offer or scheme run by the company.
- Valid only on Delivery or Takeaway through pizzahut.co.in or the Pizza Hut app or at the store.
- Offer cannot be exchanged for cash.
- Not valid on dine in.
- This is a limited time offer.
- Not valid on airport and Pizza Hut express stores.
- For Delivery: In select cities, offer may be valid on select days only.
- For takeaway (online and in-store orders): In select cities, offer may be valid on select days only.

WOW Everyday Value Offer

- Offer is applicable on personal & medium pan pizzas only.
- To avail this offer a consumer is required to buy pizzas in multiples of 2. Both pizzas will have to be of the same price.
- This offer can't be clubbed with any other offer / scheme run by the company.
- This offer is valid across all channels, dine-in, delivery & take-away.
- This is a limited time offer.
- Prices are exclusive of applicable taxes.
- The offer is valid in select stores only. The offer is not valid at Airport stores & Pizza Hut express stores. For more details please refer to our website www.pizzahut.co.in”.
- The offer is valid for a specified period only and will not be valid after expiry of the validity period.
- Company reserves the rights to alter / withdraw / extend the offer at any time without giving any prior notice & assigning any reason what-so-ever.
- All disputes related to any offer / promotion will be subject to the exclusive jurisdiction of courts of New Delhi only.
- Pizzas bought under the offer can be upgraded to stuffed crust by paying Rs.65/- for personal pan pizzas and Rs.95/- for medium pan pizzas only in dine-in, take-away and eating channel.
- Stuffed crust upgrade is not available on pizzas bought under this offer in delivery channel.

My Box

- My Box is an offering with a personal pan pizza, 2 pieces garlic bread and a beverage can.
- To avail this offer a consumer is required to buy My Box in multiples of 2.
- Prices applicable as per pizza selection by consumer.
- Discount % shown is the highest percentage of discount that can be availed.
- It may vary basis selection of pizzas.
- Offer cannot be exchanged for cash.
- This is a limited time offer.
- Not valid on airport and Pizza Hut express stores.

Hut Treat Meal for 1

- It is an offering with a personal pan pizza, 2 pieces garlic bread and a beverage can.
- Prices applicable as per pizza selection by consumer.
- Discount % shown is the highest percentage of discount that can be availed.
- It may vary basis selection of pizzas.
- Offer cannot be exchanged for cash.
- This is a limited time offer
- Valid only for dine-in
- Not valid on delivery and takeaway
- Not valid on airport and Pizza Hut express stores

Hut Treat Meal for 4

- Hut Treat Meal for 4 is an offering with 2 medium pan pizzas, 2 types of appetizers and 2 beverage servings.
- To avail this offer a consumer is required to select pizzas of choice from the applicable range of pizzas.
- Highest available discount percentage is 50%. It may vary basis selection of pizzas.
- The box shown is for illustrative purposes and actual packaging delivered may vary. Offer cannot be exchanged for cash.
- This is a limited time offer
- Not valid on airport and Pizza Hut express stores

Hut Treat Meal for 2

- Hut Treat Meal for 2 is an offering with 1 medium pan pizzas, 1 appetizer and 1 beverage.
- To avail this offer a consumer is required to select pizzas of choice from the applicable range of pizzas.
- Highest applicable discount percentage is 43%.
- It may vary basis selection of pizzas.
- The box shown is for illustrative purposes and actual packaging delivered may vary.
- Offer cannot be exchanged for cash.
- This is a limited time offer.
- Not valid on airport and Pizza Hut express stores

Chicken Lovers Feast

- Chicken Lovers Feast deal consists of 3 non-veg personal pan pizzas.
- To avail this offer a consumer is required to select pizzas of choice from the applicable range of pizzas.
- Price will vary basis selection of pizzas.
- Discount % shown is the highest percentage of discount that can be availed.
- It may vary basis selection of pizzas.
- Valid only on Delivery or Takeaway through pizzahut.co.in or the Pizza Hut app or at the store.
- Offer cannot be exchanged for cash.
- Not valid on dine in.
- This is a limited time offer.
- Not valid on airport and Pizza Hut express stores.

Pizza Fest Starting @449

- Valid on three personal vegetarian Pan Pizzas upto delight range.
- Pizzas can be upgraded to non-vegetarian pizzas by paying 25 Rupees extra per pizza.
- Can be upgraded to stuffed crust at an additional cost.
- Highest available discount percentage is 41%. It may vary basis selection of pizzas.
- Valid only on delivery and takeaway.
- Not valid on dine-in.
- Cannot be exchanged for cash.
- This offer cannot be combined with any other offer or scheme run by the company.
- This is a limited time offer.
- Not valid on airport and Pizza Hut express stores.
- These terms are additional to the general terms mentioned herein.

Pizza Fest Starting @449

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- Pizzas can be upgraded to non-vegetarian pizzas by paying 25 Rupees extra per pizza.
- Can be upgraded to stuffed crust at an additional cost.
- Highest available discount percentage is 41%. It may vary basis selection of pizzas.
- Valid only on delivery and takeaway.
- Not valid on dine-in.
- Cannot be exchanged for cash.
- This offer cannot be combined with any other offer or scheme run by the company.
- This is a limited time offer.
- Not valid on airport and Pizza Hut express stores.
- These terms are additional to the general terms mentioned herein.

Pasta Meal for 1

- My Box is an offering with a serving of pasta, 2 pieces of garlic bread and a beverage can.
- To avail this offer a consumer is required to select pasta of choice.
- Pricing applicable basis selection of pasta.
- Discount % shown is the highest percentage of discount that can be availed.
- It may vary basis selection of pasta.
- Offer cannot be exchanged for cash.
- This is a limited time offer.
- Not valid on airport and Pizza Hut express stores.

General Conditions

- Company reserve the right to alter/ withdraw/ extend any offers/ promotions at any time without giving any prior notice & without assigning any reason whatsoever.
- Offer/ promotions subject to Force Majeure conditions.
- All disputes related to any offers/ promotions will be subject to the exclusive jurisdiction of court of New Delhi only.
- Any offer cannot be combined with other offer or discount.
- The Company reserves the right to alter/withdraw/extend any offers/promotions at any time without giving any prior notice & without assigning any reason whatsoever.
- The Company reserves the right to alter/withdraw/extend any offers/promotions at any time without giving any prior notice & without assigning any reason whatsoever.
- Price exclusive of applicable taxes.
- All listed prices are exclusive of applicable taxes.

DISCLAIMER for Uber Ride Program on Pizza Hut Web Assets

- By clicking on the Uber (“Uber”) Icon, You (“You”) acknowledge and agree that Yum Restaurants (India) Private Limited (“Yum”)/Pizza Hut (“Pizza Hut”) does not provide transportation or logistics services or function as a transportation carrier and that all such transportation or logistics services offered to you by clicking on the Uber Icon are provided by Uber Or its Sub-Contractors or any of its affiliates.
- Some pages on Uber’s website or its mobile application may contain links to other websites (external links). Yum/Pizza Hut does not make any warranties or representations of any kind in relation to the content of any linked webpages. Nor is the external link an endorsement of any product and/or service advertised on the linked webpages.
- Further, you understand and agree that in no circumstance shall Yum/Pizza Hut be liable to you in the event you suffer any loss, harm, injury, damage, claim, demand, action, cost, expense or any other liability of any kind due to your use of the services provided by Uber as a result of you clicking on the Uber icon on Pizza Hut’s webpages.

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